

1/22/2002 5:29 PM FROM: Fax TO: 19195961074,,,,,131 PAGE: 003 OF 003

210 Robbins Road
Durham, NC 27703-9748

January 22, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

My name is Betty Nichols. I reside in Durham, North Carolina. I want to encourage the Justice Department to act on the terms of its settlement agreement with Microsoft as soon as possible.

While I do not understand every detail of the settlement agreement, I understand that Microsoft has agreed to open its systems to greater competition by allowing computer makers to offer competitive products within the Windows operating system. I also understand that Microsoft agreed to allow removal of some of its products from the Windows systems. These are significant concessions. I believe that Microsoft has gone the extra mile to settle this case, and they should be allowed to comply with the terms of the agreement rather than continue to waste time and money in court.

I would sincerely like to see this matter brought to a close as soon as possible. I appreciate your time and attention.

Sincerely,


Betty Nichols